# Motorbike





## Warranty **Policy**

Underwritten by certain underwriters at Lloyd's



## Frequently Asked **Questions**

#### Do I need an extended warranty?

#### Do I have multiple coverage options for my Motorbike?

#### Where can I service my Motorbike?

#### Where can I have my Motorbike repaired?

#### Can I transfer my extended warranty?

#### Do I have to pay an excess when making a claim?





## Components Covered & Claim Limits - Motorbike

Components Covered & Claim Limits	Motorbikes over \$1,000 at time of sale	Value  Motorbikes over \$2,500 at time of sale	Motorbikes less than 10 years and 100,000km at time of sale	Motorbikes less than 8 years and 80,000km at time of sale	Extension  Motorbikes less than 3 years and 50,000km at time of sale
Type of Bike Covered	Road/Trail	Road/Trail	Road	Road	Road
Engine Stroke	2 or 4 Stroke	2 or 4 Stroke	4 Stroke	4 Stroke	4 Stroke
Maximum Amount Claimable for the term of the Warranty	Up to the Market Value of the Motorbike	Up to the Market Value of the Motorbike	Up to the Market Value of the Motorbike	Up to the Market Value of the Motorbike	Up to the Market Value of the Motorbike
Engine	\$500	\$1,000	\$1,500	\$2,500	Repairing or replacing covered components of your Motorbike  You are covered against failure of the covered components (up to \$4,000 per claim) that would have been covered by the original manufacturer's warranty if it had not expired.
Transmission	\$500	\$1,000	\$1,500	\$2,500	
Cooling System	\$500	\$1,000	\$1,500	\$2,500	
Electrical System	\$500	\$1,000	\$1,500	\$2,500	
Braking System	\$500	\$1,000	\$1,500	\$2,500	
Final Drive	-	-	\$1,500	\$2,500	
Cylinder Head	-	-	\$1,500	\$2,500	
Suspension	-	-	\$1,500	\$2,500	
Clutch System	-	-	\$1,500	\$2,500	
Fuel System	-	-	\$1,500	\$2,500	
Electronic Ignition	-	-	\$1,500	\$2,500	
ABS System	-	-	\$1,500	\$2,500	
Engine Computer (ECU)	-	-	\$1,500	\$2,500	









ACCOMMODATION ASSISTANCE

CAR HIRE ASSISTANCE Reimbursement up to \$100 (per claim).

Reimbursement up to \$100 (per claim). Reimbursement up to \$100 (per claim).

Where a claim in relation to failure of a covered component is approved by us under the warranty, we will provide the above additional benefits where expenses are incurred, by reason of that claim. Customer Care Package runs for the term of the warranty selected. Refer to the warranty contract for full terms and conditions.

This document is for information purposes only. For full Product Disclosure Statements and coverage details, please refer to the Terms, Conditions, Limitations and Exclusions of the Warranty by contacting your local AWN Authorised Agent.



## AWN 24 Hour Roadside Assistance (Optional Extra)

Everyone likes a safety net. With AWN Roadside Assistance, you can have the peace of mind that comes with a comprehensive 24 hour / 7 days a week Roadside Assistance program.

#### **General Cover**

Our roadside assistance program provides access to the following services. Some services are provided on a fee for service arrangement (as noted below):

- FLAT BATTERY Jump start Motorbike/Scooter.
- FLAT TYRE Transport Motorbike/Scooter.
- **OUT OF FUEL** Supply minimum of 5 litres (unleaded) fuel, to be paid for by driver.
- BREAKDOWN If Your Motorbike/Scooter is unable to be quickly mechanically repaired or safely ridden, the Motorbike/Scooter, including the rider, will be transported to a nominated service centre or owners home address. In a situation where the breakdown occurs on a trip or holiday, we would transport the Motorbike/Scooter to the nearest service centre or mechanical repair facility. If after hours, arrangements can be made to store the Motorbike/Scooter and transport when the service centre or repair facility is open.
- FREE SERVICE A 20 km "Free of Charge" service for roadside response and breakdown applies on a NATIONAL basis. Excess kilometres are charged at the recommended industry rates.
- **GENERAL ASSISTANCE** We will relay urgent messages to family, friends and business associates, likely to be concerned by disruption or delay. We will also arrange for alternative transport in the case of a major breakdown or accident i.e. taxi (cost at riders expense).

#### EXCLUSIONS

- Motorbikes/Scooters used for hire, reward or rental
- Motorbikes/Scooters located off Public Roads (other than private residence)
- Motorbikes/Scooters operated by non-Australian residents
- Unregistered Motorbikes/Scooters.

Available 24 Hours / 7 Days a Week



## Reasons Why You Need An AWN Warranty

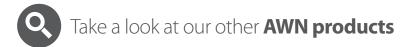
We understand that the majority of people who ride motorcycles are passionate about being on two wheels. There is no doubt that the freedom motorcycles provide is alluring. Whether your reason to ride is the practicality motorcycles provide to get from point A to B, or you are a thrill-seeker, who loves the feeling of being one with a two-wheeled machine, it's important that you stay protected.

Australian Warranty Network has an extended warranty and roadside assistance product to suit your coverage requirements and budget, allowing you to choose the level of protection that best protects you against costly mechanical repairs.

Our warranties are designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs to your Motorbike. At AWN we are focused on providing our customers with a quick, seamless and stress free claims experience.

- Established in 1992
- Unlimited Kilometres
- No excess on claims
- Comprehensive coverage on Parts & Labour
- No Claim Forms a phone call is all it takes
- We pay the repairer direct no out of pocket expenses for items covered by our warranties
- Transferrable with Motorbike to new owner
- Australia-Wide Repairer Network
- Even if you have a non-claim related problem, we will assist you
- Flexible coverage for New and Used Motorbikes











Personal Water Craft
Warranty Policy





Caravan
Warranty Policy



24 Hour Roadside
Assistance

#### **Australian Warranty Network**

Address: 3801-3803 Pacific Highway, Tanah Merah, QLD 4128

**Phone:** (07) 3802 5577 **Fax:** (07) 3801 1539

Web: www.AustralianWarranty.com.au



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